

# The **Smart ID Card** is here!

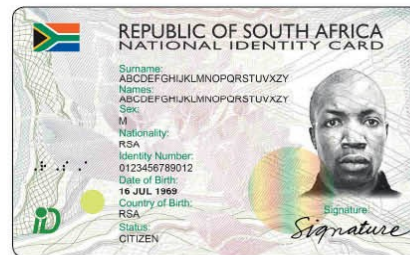
## 1. Requirements to apply for a new Smart ID Card?

**SA Citizen:** Green bar-coded ID. First time applicant: Birth Certificate, proof of address and in case of minors, must be accompanied by the parent/s. **Permanent resident of South Africa: Green bar-coded ID.** First time applicant: Permanent residence certificate and proof of address.



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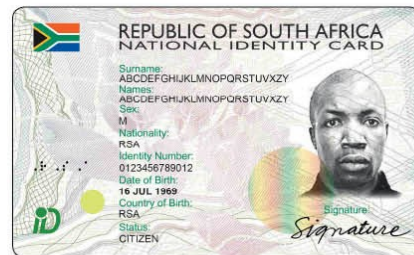
## 2. How long does it take for an applicant to receive a Smart ID Card?

14 working days from date of application provided it is a straight forward application meeting all the requirements.



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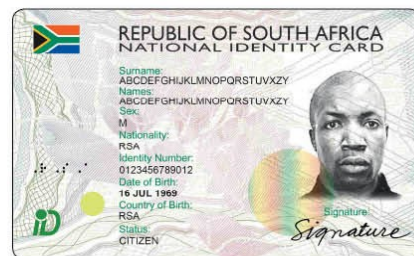
## 3. How will the general public apply for a Smart ID Card?

The Department will invite applicants in a phased in approach. Full details of where and when members of public can start applying for Smart ID Cards will be published.



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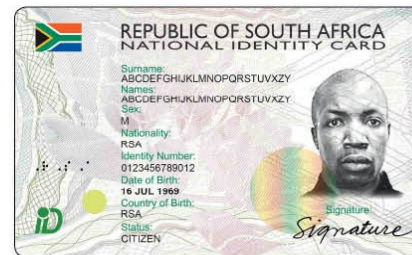
## 4. What will happen to the green ID when an applicant is issued with a New Smart ID card?

The Department will take back the green barcoded ID book to be cancelled in accordance to the Identification Act.



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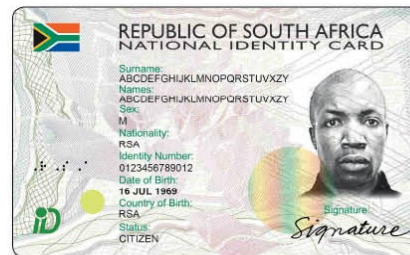
## 5. How much will I pay for Smart ID?

The Smart ID Card will be issued free to the 16 year-olds who are first time applicants. All other Smart ID Card applicants will be expected to pay R140.00 (one hundred and forty rand only)



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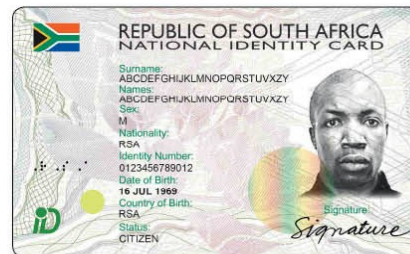
## 6. How many photos am I expected to bring for a Smart Card and passport application?

There will be no need for applicants to bring photos. The environment for the Smart ID Card will cater for both processes



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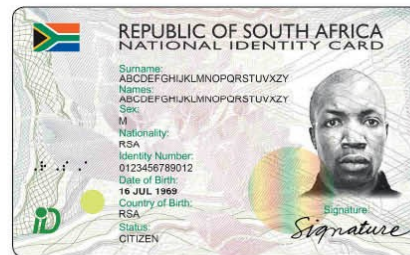
## 7. Will Smart ID Cards be delivered to applicants' residential addresses?

The Smart ID cards will be printed at a secure location and be delivered to the office of application. Applicants will have to present themselves at these offices to collect the card.



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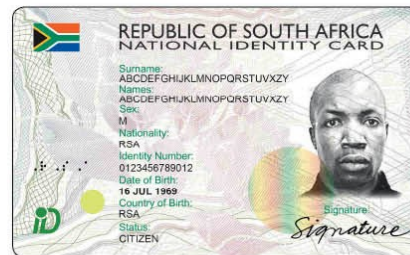
## 8. Which information will be in a Smart Card?

The information that will be on the body of the card will be your names, gender, citizen's status, your date of birth and your ID number.



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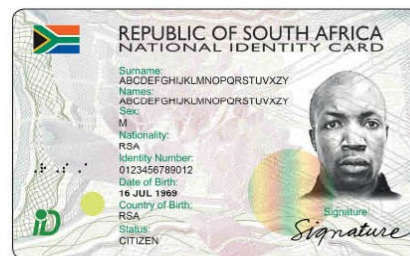
## 9. What happens if you lose the ID after you have applied for a Smart ID Card?

You have to provide proof in the form of a Police case number and affidavit. You will have to pay the prescribed fee for the new ID Card.



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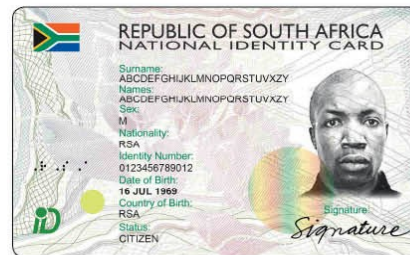
**10. I have already applied for a new bar coded ID and I am still waiting for it. Will I be issued with a smart ID card?**

No, you will be issued with a green barcoded ID. The Smart ID Cards will be phased in over a seven year period and members of public will be advised when to apply.



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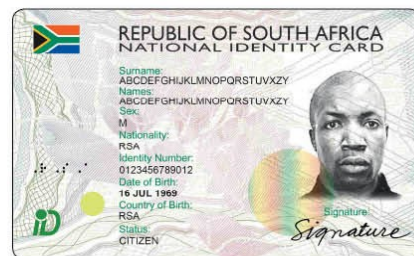
## 11. How does the Smart ID Card benefit citizens or the country?

It will help combat identity theft, fraudulent activities related to drivers licence, social grants, financial institutions as well as insurance.



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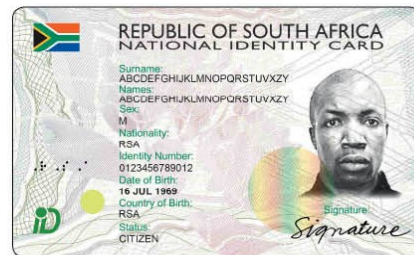
## 12. Will the Smart ID Card be used for 2014 Elections?

Citizens who will be having Smart ID Cards at the time of elections will use the Smart ID Cards for voting whilst those that will be using the green barcoded ID Books will also be using the green barcoded ID Books to vote.



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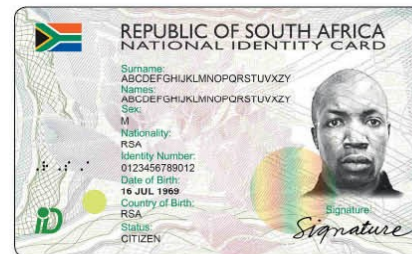
**13. Will there be some special arrangements in place to assist persons in rural areas to apply for the Smart ID Card?**

Yes, however in the initial phase, applications will only be lodged at 70 identified offices



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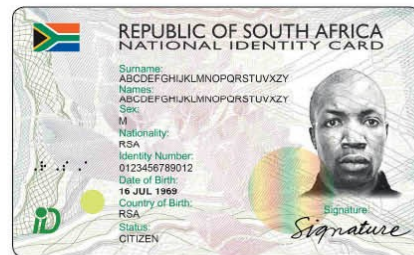
## 14. Can a Smart ID Card be faked?

The Smart ID Card has high level security features and it is extremely difficult to either intercept or to duplicate.



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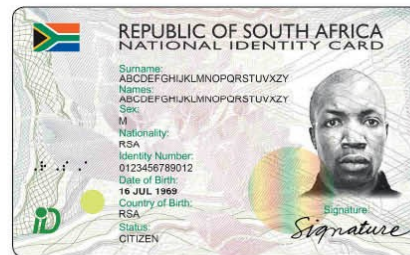
**15. What is the estimated time to be taken to phase-out the old green ID document?**

An estimated period of 5 to 7 years, starting from 2013.



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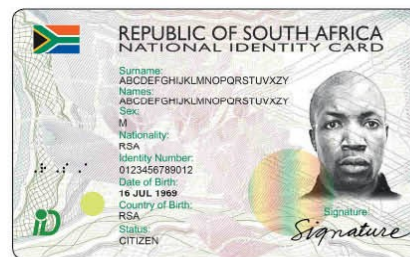
**16. Will permanent residence permit holders also qualify to apply for the new Smart ID Card?**

Yes.



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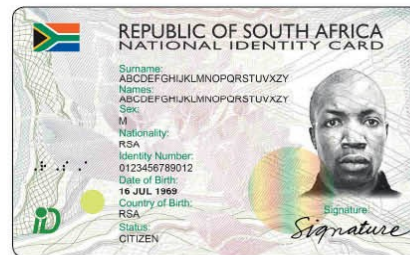
## 17. Will SA citizens living abroad also have to apply for the new Smart ID Card?

All SA citizens and permanent residents will be required to have the new Smart ID Card.



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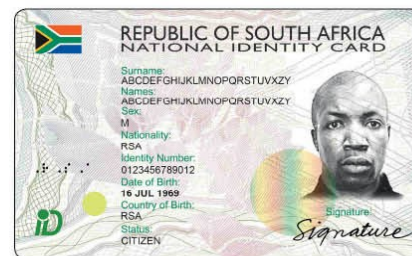
**18. How will persons with limb disabilities apply for Smart ID Cards since the new system requires fingerprints?**

Such persons will be issued with a pin code.



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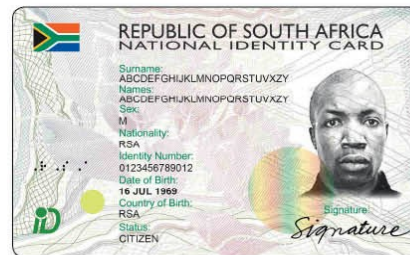
**19. Will I be able to track process of the application with the DHA Call Centre?**

Yes.



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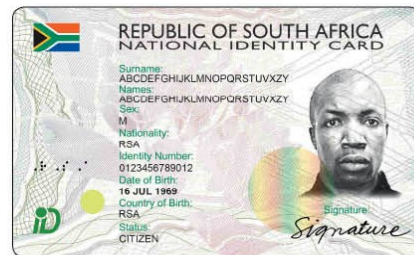
**20. I suspect that I am sharing an ID number. Will this be rectified if I apply for a new Smart ID Card?**

No, if your ID number is indeed duplicated, visit a Home Affairs office. The duplication will be resolved first before you apply for a Smart ID Card.



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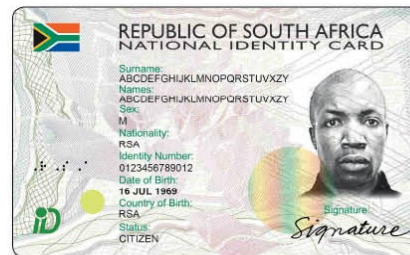
**21. I want to change my name/surname/date of birth/add a name. Can I do it at the same time?**

No, you will first have to finalize any amendments and rectifications to your personal particulars before you can apply for a new Smart ID Card



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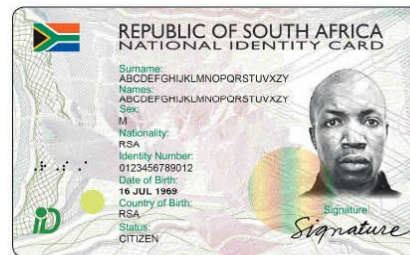
## 22. Will I be required to renew the Smart ID Card from time to time?

No, except when the card is damaged or lost.



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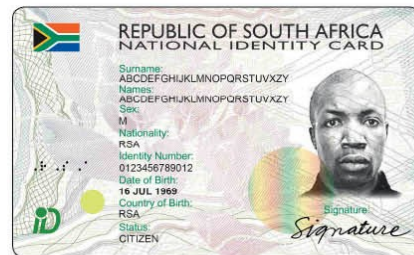
23. Can I still apply for a passport with my green ID book?

Yes.



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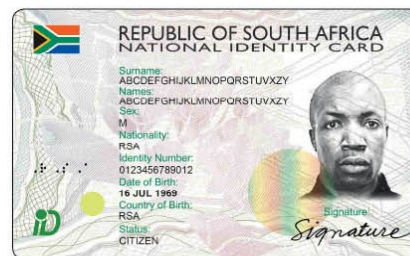
**24. I am already in possession of a Smart ID Card. If I get married or divorced and my surname changes, do I have to apply for a new Smart ID Card?**

Yes, when one gets married and assumes another surname, it is strongly advised that one apply for a new Smart ID Card, at the required fee.



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