Wazi amalungelo akho

Ngokwemigaqo yeTshata Yamaxhoba:

- Unelungelo lokuphathwa ngendlela engenamkhethe nangentlonipho yesidima kunye neemfihlelo zakho;
- Ilungelo lokunikezela nokufumana iinkcukacha;
- Ilungelo lokhuseleko Noncedo;
- Ilungelo lembuyekezo nokubuyiselwa oko uphulukene nako.

Amalungelo akho omthetho aquka: ilungelo lenkonzo esemgangathweni nokuba neemfihlelo zakho, ilungelo lesidima, inkululeko nokhuseleko kwanokungaphathwa ngendlela ekhohlakeleyo, engenabuntu nekwehlisela isidima, ndawonye nelungelo lokungakhotyozwa, elokungabi yimpahla yomnye umntu kwanelokunganyanzeliswa ukuba usebenze.

Umthetho iDomestic Violence Act ukukhusela:

- ekuxhatshazweni (ngokwasemzimbeni; ngokwesondo; ngokwasemphefumlweni; ngokwasengqondweni ; ngokwentetho nangokoqoqosho);
- ukuhlutshwa;
- ukugrogriswa;
- ukujikezelwa ngochuku;
- ukonakaliswa kwempahla.

UMthetho iSexual Offences and Related Matters Amendment Act ukukhusela xa kuthi kufumaniseke ukuba intshukumo yezesondo eyenzekileyo ibiyenziwe ngabom kuwe ngaphandlle kwemvume yakho.

UMthetho iPrevention and combatting of Trafficking in Persons Act: Ukuxhwilwa kwabantu, okukwaziwa "njengokushishina ngokuxhwilwa kwabantu" kuchaphazela amadoda, amanina nabantwana ngothotho lwezizathu zokuxhaphaza ezifana nokukhotyozwa ekhayeni, ukukhotyozwa ngokwamatyala email, ukufakwa kugcino lwabanye abazali ngokungekho mthethweni kwanokukhotyozwa okwenzelwa icandelo lezesondo.

Luthini ke olwakho uxanduva?

Ukuba ubukhe walixhoba lolwaphu-mthetho okanye lobundlobongela, kuluxanduva lwakho:

- Ukuzisa kwindawo ekhuselekileyo;
- Ukunikezela ingxelo ngeso sehlo kwabasemagunyeni;
- Ukuzifunela uncedo lwezonyango;
- Ukuzicelela uncedo kumntu omthembileyo okanye kumbutho onikezela ngeenkonzo zentlalo-ntle.

Who to contact? Ezoqhakamshelwano

A complete list of contact details for victims of crime and violence is available at | Uluhlu olugqibeleleyo lweenkcukacha zoqhakamshelwano kumaxhoba olwaphulo-mthetho luyafumaneka apha:

www.westerncape.gov.za/social-development

Should you require any further information please contact | Ukuba uthi udinge naziphi na ezinye iinkcukacha, nceda uqhakamshelane:

Provincial Department of Social Development | neSebe Lophuhliso Loluntu lePhondo :

021 483 5045

Any Regional Office of the Department of Social Development | Nayiphi na i-Ofisi Yommandla yeSebe Lophuhliso Loluntu:

- Cape Winelands: 023 348 5300
- Eden Karoo: 044 814 1687
- Metro South: 021 763 6200
- Metro North: 021 483 7673
- Metro East: 021 812 0921 / 021 360 4200
- West Coast: 022 713 2272

Department of Social Development Toll Free Line | Inombolo Engahlawulelwayo yeSebe Lophuhliso Loluntu

0800 220 250

Email: GBV365DAYS@westerncape.gov.za/
SD.CustomerCare@westerncape.gov.za

- Gender-Based Violence Command Centre (online trauma counselling 24hr/ 7 days trauma) : 0800 428 428
- Police: 10111
- SASSA 0800 60 10 11
- The Human Trafficking Resource Line: 0800 222 777
- National Shelter Movement: 0800 001 005

You may also contact your nearest court, clinic, or hospital. | Usengaqhakamshelana neyona nkundla yamatyala ikufutshane nawe, iklinikhi okanye isibhedlele

2022

Victim Empowerment Programme

Western Cape Government
FOR YOU
Social Development

Victim Empowerment Programme

The Department of Social Development has established the Victim Empowerment Programme (VEP) to support people who have suffered physical, mental or emotional harm through crime or violence. The support is extended to their families.

What we offer

The Victim Empowerment Programme and our partners in the Western Cape offer a variety of services which include:

- emotional and practical support;
- assistance with the management of trauma;
- ensuring that people are trained to identify the symptoms of post-traumatic stress;
- referrals to professional services;
- promoting the rights and responsibilities of victims;
- ensuring that ongoing victimisation is prevented; and
- shelter service.

A shelter is a place where those affected by crime and violence are able to live for a period of one day up to approximately three months depending on their needs.

The shelter assists with meeting basic needs such as:

- a safe place to live;
- protection, food and clothing;
- emotional support services such as trauma debriefing and therapeutic counselling;
- information on developing skills, victim's rights and training;
- support in preparation for court procedures;
- programmes focused on alleged perpetrators; and
- gender-based violence prevention programmes.

A shelter for victims of crime and violence provides services to children who are accompanied by their parents/ legal guardians.

Know your rights

The Victim's Charter says you have:

- the right to be treated with fairness and with respect for your dignity and privacy,
- the right to offer and to receive information,
- the right to protection and assistance.

Your legal rights include: the right to equality and privacy, the right to dignity, freedom and security and not be treated in a cruel, inhumane or degrading way, and the right to not to be subjected to slavery, servitude or forced labour.

The Domestic Violence Act protects you against:

- abuse (physical; sexual; emotional; psychological; verbal and economic)
- harassment,
- intimidation,
- stalking,
- damage to property.

The Sexual Offences and Related Matters Amendment Act protects you if a sexual act has been intentionally committed against you without your permission.

The Prevention and combatting of Trafficking in Persons Act

- Human trafficking, also known as "trafficking in persons" affects men, women and children for a variety of exploitative purposes such as domestic slavery, debt bondage, illegal adoption and exploitation in the sex industry.

If you have been a victim of a crime you should:

- get to a place of safety;
- report the incident to the relevant authorities;
- seek medical assistance;
- ask for help from a trusted person or social service provider.

Inkqubo Yokuxhotyiswa

Kwamaxhoba

ISebe Lophuhliso Loluntu liseke iNkqubo Yokuxhotyiswa Kwamaxhoba ngenjongo yokunikezela inkxaso kumaxhoba kwanakwabo basinde kwizenzo zolwaphulo-mthetho ndawonye neentsapho zabo.

Esikunikezelayo

Le nkqubo Yokuxhotyiswa Kwamaxhoba yeSebe Lophuhliso Loluntu kunye namahlakani alo akwiNtshona Koloni anikezela ngothotho lweenkonzo zenkxaso kumaxhoba, nkonzo ezo ziquka:

- Inkxaso ngokwasemoyeni nangokwasemzimbeni;
- Ukuncedisa amaxhoba ngolawulo lweentsizi zawo;
- Ukuqinisekisa ukuba amaxhoba afundisiwe ukuze abe nakho ukufumanisa iimpawu zoxinzelelo lwasemva kweentsizi;
- Ukudluliselwa ukuze afumane iinkonzo ezizodwa;
- Ukunika amaxhoba iinkonzo ezingxamisekileyo;
- Ukuphakamisa amalungelo noxanduva lwamaxhoba;
- Ukuqinisekisa ukuba kuyathintelwa ukuxhatshazwa okuqhubekekayo kwala maxhoba; kunye
- Nenkozo yokunikezelwa kwendawo yokuhlala.

Isheltha yindawo apho amaxhoba olwaphulo-mthetho nobundlobongela akwazi ukuhlala isithuba esiqala kusuku kuye kuma kwiinyanga ezimalungu nesithathu, ngokuxhomekeka kwizidingo zawo.

Isheltha le incedisa ekuzuzeni izidingo ezingundoqo ezifana:

- Nokunikezelwa kwendawo ekhuselekileyo yokuhlala;
- Ukunikezela ukhuseleko, ukutya nempahla;
- Ukunikezela ngeenkonzo zenkxaso ngokwasemphefumlweni ezifana nokuncokolelana ngentlungu leyo kwaneentuthuzelo ezijoliswe ekunyangeni;
- Ukunikezela ngeenkcukacha zo kuphuhliswa kwezakhono, amalungelo amaxhoba kwanokuxhotyiswa ngezakhono;
- Inkxaso ekulungiseleleni iinkqubo zeenkundla;
- Iinkqubo ezijolise kubarhanelwa; kunye
- Neenkqubozothintelo lobundlbongela obujoliswe kwisini.

Isheltha yamaxhoba olwaphulo-mthetho nobundlobongela ayizinikezeli iinkonzo kubantwana; ngoko ke iisheltha azikwazi kunikezela ngendawo yokuhlala kubantwana nganphandle kwemvume yabazali okanye yabantu aba banonophela ngokusemthethweni